

RONALD M. FOX

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SUMMARY

Leader with over thirty years in film, live show & theme park entertainment. Well-versed in all aspects of entertainment, from line-of-business (LoB) growth to guest encounters. High performance as a team member and independent contributor; focused on a multi-cultural workplace enhancing creativity and strengths. Committed to mentoring, coaching, and performance management. Diplomatically challenges convention while championing horizontal and vertical growth.

EXPERIENCE

Manager – Entertainment – Disney’s Hollywood Studios – WDW Resort, Orlando, FL. March 2014 to July 2015/December 2017 to present

- Direct the Disney Photo Imaging (DPI) operation park wide, ensuring staffing & exceptional guest experiences
- MoD during special events such as:
 - Star Wars Weekends; Frozen Summer Fun; Osborne Spectacle of Dancing Lights; ESPN events; et-al
- Accountable for Line of Business equipment (cameras, flash units, PDAs, scanners and Tripods) & Labor Budgets
- “VoluntEAR” (Disney’s volunteer outreach program) & CP (College Program) Liaison and Coordinator

Manager – Entertainment Team – EPCOT, WDW Resort, Orlando, FL. October 2015 to Present

- Leader with direct reports for EPCOT, Water Parks, Disney Springs, and several WDW resorts on property (250+ CMs)
- Responsible for daily labor operations budget and show consistency standards for DPI, Characters & Equity
- Conflict resolution management and problem solving for Guests, Cast Members, and LoB matters
- Partnered with various Lines of Business to maintain a seamless engagement of offerings & projects including:
 - Festival of the Arts; Food and Wine Festival; Run Disney Marathon Experiences; Flower and Garden Festival; Conventions; Holidays Around the World; Festival of the Arts; Character Dining (in/out berm)
- Entertainment Manager on Duty for Yacht and Beach Club Hurricane Ride Out Crew - 2016

Driver – Lights, Motors, Action! Extreme Stunt Show at Disney’s Hollywood Studios. October 2004 to April 2016

- Trainer for a variety of roles on the LMA stage with a dedicated focus on safety and storyline
- On-Stage Special Projects and Project Manager
- Designed and launched the Disney University program From Motors to Action: Creating an Explosive Show!
- Lead tour group facilitator and trainer; participant groups included the leadership of Fortune 500 Companies

THE WALT DISNEY COMPANY- ADDITIONAL EXPERIENCE

- Member of the prestigious 2012 WDW Traditions Team, which included Disney Cruise Line Traditions. Member of the 2013 Traditions Mentor Team (partnered with facilitators to bring the 2013 team online)
- Program facilitator with Disney’s Hollywood Studios On With The Show facilitation team
- Guest Speaker and Subject Matter Expert on Engagement and Safety protocols for the Disney Institute

EDUCATION

- UoPeople, Pasadena, Ca. – MBA - (focus on HRM and Organizational Dynamics) - Expected completion - 2018
- Florida Atlantic University, Boca Raton, Florida – Bachelor’s Degree – General Studies
 - Concentrations in Theatre and Communication
 - Student Government Cabinet and student body advocate; writer for the Atlantic Sun.
- Walt Disney World – Disney University
 - Continued education through various Leadership, Technical, Heritage and Legacy class offerings
- Broward Community College, Pompano Beach, Florida – Honor’s Program, Associate’s – Liberal Arts
 - Concentrations in Communication and Photojournalism
 - Student Government; Event Activities Coordinator; writer and photographer for the Observer

OTHER PROFESSIONAL EXPERIENCE

Author; Film and Television Producer, Coordinator, Actor and Stuntman; Financial Advisor

COMMUNITY/PERSONAL EXPERIENCE

A Better Life Pet Rescue – Volunteer - Orlando, Florida	2006-Present
Dreamweaver Ranch – BoD, Coordinator/Public Relations - Paisley, Florida	1999-2003
Junior Achievement (JA) – Volunteer/Coordinator - Central Florida	1995-present

AWARDS and RECOGNITION

- WDW Legacy Award (through complex vetting, awarded to less than 1% of all WDC Cast Members worldwide) 2013
- President’s Volunteer Service Award (multiple years)
- UoPeople Ambassador Team
- Walt Disney Quarterly Service Awards (multiple years)