

RONALD FOX

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SUMMARY

Action-oriented, compassionate servant leader with deep experience in film, live show and theme park entertainment. High performer on projects & teams; Builds and drives effective performance through integrity, trust and organizational agility. Committed to mentoring and a work/life balance. Brings perspective and strategy to every project.

EXPERIENCE Disney Parks and Live Entertainment [DPLE]:

Guest Experience Manager – Entertainment & Contracts Team – Resorts & EPCOT October 2015 to Present

- Stage Manager – Hoop-Dee-Do Revue, Chip & Dale's Campfire Sing-A-Long, and Spirit of Aloha Dinner Show
- EPCOT, Water Parks, Disney Springs, and several high-affinity WDW resorts on property (managing 250+ CMs)
- Opening Team for the new Toy Story Land at Disney's Hollywood Studios
- Entertainment Manager on Duty for Resort Hurricane Ride-Out Crew – 2016, 2017 & 2019

Guest Service Manager – Disney Photo Imaging – Disney's Hollywood Studios (DHS) March 2014 - August 2015

- Responsible for daily labor operations budget & equipment for entire park
- Manager on Duty (MoD) at Disney's Hollywood Studios during events & projects such as:
 - Star Wars Weekends; Osborne Spectacle of Dancing Lights; ESPN events, et-al
- Training manager and liaison, point of contact for O.G. updates and training curriculum
- Safety liaison: proven injury reduction through health and wellness initiatives evidenced by OSHA recordables

Driver / Trainer – Lights, Motors, Action! [LMA] at Disney's Hollywood Studios October 2004 - March 2014

- Opening Team; Equity Trainer & stunt driver
- On-Stage Special Projects and Project Manager
- Designed and launched the Disney University tour program *From Motors to Action: Creating an Explosive Show!*
- Lead tour group facilitator & content designer; participant groups included the leadership of Fortune 500 Companies

THE WALT DISNEY COMPANY- ADDITIONAL EXPERIENCE

- DPLE Stunt, Action, & Special Performance Project Team
- Member of the prestigious 2012 WDW Traditions Facilitation Team, including the Disney Cruise Line
- Program facilitator with Disney's Hollywood Studios *On With The Show* facilitation team
- Guest Speaker and Subject Matter Expert on Engagement and Safety protocols for the Disney Institute

OTHER PROFESSIONAL EXPERIENCE

- Symmetry Financial Group - Life and Health Insurance Broker and Advocate
- Kia 2020 Telluride Ride and Drive Tour Driver / Trainer / Facilitator Kia University, Southeast US
- Wild Wild West Stunt Show; T2-3D Stunt Actor / Trainer Universal Studios Florida

Author • Real Estate Professional • Action Coordinator • Audiobook Narrator • Event Producer • Financial Advisor

EDUCATION

- UoPeople, Pasadena, Ca. – MBA - (Focus on Operations Management, Strategic Integration & Employee Development)
- Walt Disney World [WDW] – Disney University
 - Continued education through various Leadership, Technical, Heritage and Legacy class offerings
- Florida Atlantic University (FAU), Boca Raton, Florida – Bachelor's Degree – General Studies
 - Concentrations in Theatre and Communication
 - Student Government Cabinet, Lobbyist and student body advocate; writer for the *Atlantic Sun*.
- FAU - Hospitality & Tourism Management Certificate
- Broward Community College, Pompano Beach, Florida – Honor's Program, Associate's – Liberal Arts
 - Concentrations in Communication and Photojournalism
 - Student Government; Activities Coordinator; Photographer for the *Observer*

AWARDS and RECOGNITION

- WDW Legacy Award (awarded to less than 1% of all TWDC Cast Members worldwide) 2013 • 2011 Traditions Team •
- President's Volunteer Service Award (multiple years) • WDW Quarterly Award (multiple times) • UoPeople Ambassador Team •

ADDITIONAL COMPETENCIES

Creative & Innovative Management • Perseverance • Creative Thinking • Timely Decision-Making • Courage • Presentation Skills

COMMUNITY/PERSONAL EXPERIENCE

A Better Life Pet Rescue – Volunteer - Orlando, Florida
Dreamweaver Ranch – BoD, Coordinator/Public Relations - Paisley, Florida
Junior Achievement (JA) – Volunteer/Coordinator - Central Florida